ELITE STONE

Lifetime Warranty

Elite Stone (ES) warrants to the residential owner of installed Elite Stone quartz to be free from manufacturing defects in a single family residential home from the date of installation by an authorized Elite Stone Fabricator. If a manufacturing defect occurs, Elite Stone will at its sole discretion repair or replace such materials. Elite Stone does not guarantee an exact color match for any replaced or repaired quartz.

What this warranty covers:

- This non-transferable warranty covers permanently installed Elite Stone quartz that has been purchased through an Authorized Elite Stone Dealer.

- Elite Stone quartz must be registered 60 days after purchase date. Registration is available at www.elitestonegroup.com.

- This non-transferable warranty covers (ES) quartz that has been maintained in accordance to Elite Stone's Use and Care guide provided below.

- The warranty is limited only to top quality products and not to seconds or thirds or to lots purchased on special offer or at special discounts.

What this warranty does not cover:

-Outdoor use.

-Seam and adhesive appearance.

-Product used as flooring.

-Commercial use, including retail stores, offices, hotels, apartments, retail stores, rental properties, or any other place of business.

-Materials not paid in full.

-Impact damage such as chips, exposure to ultraviolet light, scratches, excessive heat, chemical exposure, acid etching, staining, and thermal shock.

-Labor cost for any replacement piece.

-Cracks caused by an external force such as structural settling, uneven cabinets or flooring, improper installation, or any other force causing the product to shift.

-Additional repairs or modifications.

-Temporary marks such as fingerprints, smudges, metal marks or any other temporary mark.

-Modifications to quartz such as reduced thickness.

-Elite Stone is not responsible for damage or injury caused by natural disasters, job site conditions, engineering design, accidents, or acts of vandalism.

-Elite Stone Quartz is intended to have a natural and non-uniform appearance; therefore variances in color and shade are not under warranty. All blemishes or spots smaller than 20 millimeters are not covered under warranty.

- Mishandling of the original product.

- Damage caused by appliances installed, used or subject to poor maintenance.

- Opinions based on the customer's personal preferences leading them to change their mind about the color or general appearance.

-Products purchased in which the surface finish applied in the factory have been altered in any way.

- Transport, processing, assembly and/or disassembly costs for the repair re-installations of the product purchased.

Additional repairs or modifications required for any new installation such as plumbing, electricity, renovation work, etc.

Use and Care

Elite quartz was created for a lifetime of easy care. Just follow our simple guidelines to help you keep your Elite Quartz looking beautiful.

Learning how to care for your Elite quartz takes no time at all…thanks to the stain resistance of this remarkable material. Elite quartz is a tough, nonporous, chemically resistant, high-performance surface that elevates your design with the natural beauty of quartz.

Everyday cleaning – Just use water and a paper towel

With simple care, Elite quartz will retain its radiant, lustrous appearance for many years. For routine cleaning, simply wipe down your countertop with a damp cloth or paper towel and, if necessary, a small amount of non-bleach, non-abrasive cleanser.

Clean up spills right away – before they can dry

Even though Elite quartz resists permanent staining when exposed to liquids (such as wine, vinegar, tea, lemon juice, and soda) or fruits and vegetables, you'll want to wipe up food and liquid spills as soon as possible.

For stubborn or dried spills, use a nonabrasive cleaning pad such as a white 3M Scotch-Brite scrub pad coupled with Formula 409 Glass and Surface Cleaner, or a comparable cleaning product.

Essential Gear

Cutting boards and trivets – Elite quartz are heat and scratch resistant, but not heat and scratch proof. Use trivets or pads with hot pots and always use a cutting board. Never chop or slice food directly on your countertops.

What not to use

If any of the substances mentioned below come into contact with your Elite quartz, rinse the exposed surface immediately and thoroughly with water.

No wax or polish necessary – because it is nonporous, Elite quartz does not require sealants or waxes. Elite quartz keeps its lustrous gloss and ultra-smooth surface without polishing or applying sealant.

REGISTRATION

To activate your registered warranty please visit www.elitestonegroup.com . You must activate your warranty within sixty days of purchased date to be eligible under this warranty. For more information about this warranty, please visit www.elitestonegroup.com. For additional information, please contact:

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